

FAQ

Which areas of Richmond do you serve?

Primary service areas include Glen Allen, Short Pump, Westhampton, Windsor Farms, Sleepy Hollow, Salisbury, and parts of Midlothian. Select properties in The Fan, Museum District, and Church Hill are also served.

Do you offer services outside of Richmond?

Yes—Out-of-town and out-of-state engagements are welcomed on a case-by-case basis. Travel expenses such as airfare, hotel accommodations, and local transportation are the responsibility of the client.

Do you charge for mileage?

Travel beyond 20 miles includes standard mileage fee.

What are your hours?

Mr. Taskful is available Monday through Friday, 9AM to 6PM. Weekend or after-hours services may be arranged with advance notice.

Do I have to be home during service?

No—As long as access is arranged and preferences are communicated in advance, I can handle everything while you're away.

FAQ

Are services confidential?

Absolutely—All services are delivered with complete discretion, professionalism, and confidentiality.

Are you insured?

Yes—Mr. Taskful is fully insured for your peace of mind and mine.

Do you provide references?

Yes—references can be furnished upon request.

How do you handle payment?

Memberships are processed monthly from the date of your monthly agreement. I accept PayPal, Venmo, Zelle, Apple Pay, and all major credit cards (3% credit card fee).

What is your cancellation policy?

You must cancel at least 15 days prior to the start of your monthly service to avoid being charged for the following month.